



The Eastern Railway Employees' Co-Operative Bank Limited

Ref. No. ERECB/CIR/07/08/2025

Dated : 07/08/2025

CIRCULAR

The Management of the Bank is pleased to inform to our all esteemed Members and Customers that to provide better and quicker banking service as well as to enhance the quality of Customer Service by introducing e-Statement Facility with immediate effect. With this, we are now enabled to send account statements directly to customers' registered email IDs.

To avail this facility, customers are required to register his / her email ID by filled up **Registration Form for e-Statement** (Annexed herewith) and submit the same to his / her nearest Branch.

We are confident that, this facility will enhance customer convenience and reduce the need for Branch visits for routine passbook printing.

Concerned Account Holders are requested to avail the service as stated.

The Bank is committed to provide better and prompt Customer Service stage by stage.

This Circular is issued with the concurrence of respected Chairperson of the Bank.

For The E.R.E.C. Bank Ltd.

Chief Executive Officer

Chief Executive Officer
The E.Rly. Emp. Co-op. Bank Ltd.
Kolkata-700001

Copy to:

- All the Br. Heads- for wide circulation amongst the Members / Account Holders through the esteemed Delegates and by displaying at a suitable place in the Branch premise.
- All Officers / Sec. Heads / Ch. OS / OS – H.O / Ch. OS / OS –Branches for wide Publicity at their ends / under advice of Br. Head/s (in case of Branch/es)
- I.T Cell - to do the needful for displaying in the Bank's website.
- B.O.D - for their kind information
- CEO's File
- Master File



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