



# The Eastern Railway Employees' Co-Operative Bank Limited

Ref. No.

ERECB/CIR/07/07/2025/02

Dated : 07/07/2025

## CIRCULAR

The Management of the Bank is pleased to inform to our all esteemed Members and Customers that to provide better and quicker banking service as well as to enhance the quality of Customer Service by reducing time for Payment and Receipt of the Cash, initially to the extent of Rs.30,000/- (Rupees Thirty Thousand), the Bank is going to introduce the Single Window Service to the extent of Cash Payment and Receipt with effect from 10<sup>th</sup> July, 2025. No Token will be issued / required in case of withdrawal of Cash up to Rs.30,000/- (Rupees Thirty Thousand).

Concerned Account Holders are requested to avail the service as stated.

The Bank is committed to provide better and prompt Customer Service stage by stage.

This Circular is issued with the concurrence of respected Chairperson of the Bank.

For The E.R.E.C. Bank Ltd.

Chief Executive Officer  
Chief Executive Officer  
The E.Rly. Emp. Co-op. Bank Ltd.  
Kolkata-700001

### Copy to:

- All the Br. Heads- for wide circulation amongst the Members / Account Holders through the esteemed Delegates and by displaying at a suitable place in the Branch premise.
- All Officers / Sec. Heads / Ch. OS / OS – H.O / Ch. OS / OS –Branches for wide Publicity at their ends / under advice of Br. Head/s (in case of Branch/es)
- I.T Cell - to do the needful for displaying in the Bank's website.
- B.O.D - for their kind information
- CEO's File
- Master File



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